

## Quality Policy Statement

It is the declared policy of that The Flooring Group Ltd. that they will ensure consistently meet customer requirement in terms of Quality, Cost, and Delivery.

This objective will be achieved by operating a Management System that is compliant, as an absolute minimum, to the requirements of BS EN ISO 9001:2000.

How we will do this:

- 1) The Management of The Flooring Group Ltd will ensure that adequate resources are made available and that all the staff is suitably trained, in order that they will carry out their tasks in a competent and efficient manner.
- 2) Each and every Company employee has an equal commitment towards the success of the Management System and a responsibility to ensure that their assigned tasks are performed to satisfy the requirements of the customer in compliance with ISO 9001:2000.
- 3) Processes and procedures will be reviewed for effectiveness on an ongoing regular basis and where necessary improved upon in order to ensure best practice prevails.

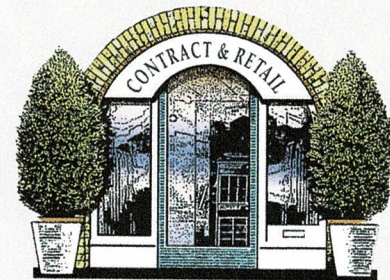
Signed:



Ben Hawkes  
Managing Director

Date:

11/01/2019



**THE FLOORING GROUP**  
A FAMILY BUSINESS ESTABLISHED 1973

- COMMERCIAL DIVISION -

Hardwood Floors, Amtico,  
Marmoleum, Dalsouple Rubber,  
Carpets and Natural Floor Coverings

### SHOWROOM

3, South End Road  
London NW3 2PT  
Tel: 020 7435 5678

Email: [commercial@theflooringgroup.co.uk](mailto:commercial@theflooringgroup.co.uk)  
Website: [www.theflooringgroup.co.uk](http://www.theflooringgroup.co.uk)

### INSTALLATION ENQUIRIES

Email: [installations@theflooringgroup.co.uk](mailto:installations@theflooringgroup.co.uk)



The Flooring Group Ltd  
The Islington Flooring Company  
The Hampstead Flooring Company  
The Kensington Flooring Company  
The Knightsbridge Flooring Company  
The Fulham & Chelsea Flooring Company

Incorporated in England and Wales

Registered in London at  
27 Grasmere Avenue, London W3 6JT  
VAT registration number 769 9982 30